

About us



Camden and Campbelltown Hospitals deliver quality healthcare to residents in the Macarthur region, providing a range of services including cardiology, maternity, gynaecology, palliative care, respiratory and stroke medicine, surgery and emergency medicine, and aged-care services.

The two hospitals share a network of staff and services, and work closely with leading healthcare providers such as the Sydney Children's Hospital, to ensure each patient benefits from the latest technology and specialist care.

Admission procedures



You will be admitted to Camden or Campbelltown Hospital either as an emergency patient, or a booked/elective surgery patient.

Emergency admissions

You may be admitted to Hospital after initially receiving treatment in the Emergency Department. If so, the admission procedure will take place once a bed has been made available for you in the Hospital. If there are delays for any reason, rest assured that your treatment will continue and you will be under close observation while you are waiting.

Booked/elective admissions

If you require an urgent surgical procedure, your treating doctor will arrange your surgery on an agreed date, before placing you on a waiting list ordered by clinical priority.

For other surgical procedures, you will be asked to take the referral form from your specialist to the Hospital's main reception. We recommend you do this as soon as possible and within three working days. The main reception is open 7am – 5pm Monday to Friday.

You will be asked a few questions and then placed on the Hospital's waiting list in order of clinical priority as determined by your specialist. Your referral form provided by your specialist will have details on whether you are to be admitted as a day-only patient, or if an overnight stay is required.

You may be required to visit the Pre-Admissions Clinic to assess whether you need any additional tests or a specialised visit to an anaesthetist at a clinic. This information will also determine whether you can be admitted as a 'day-only' patient, or if an overnight stay is required.

It's very important that you follow all instructions on the letter you receive from the Hospital. If you are not able to undergo your surgery at the time arranged, please contact the Admissions and Pre-admissions Department as soon as possible, so alternate arrangements can be made.

What you will need in Hospital

When preparing for your stay in Hospital, please ensure you bring the necessary personal items to make your stay as comfortable as possible. Please remember that for health and safety reasons, the buildings and grounds of Camden and Campbelltown Hospitals are non-smoking areas.

What to bring:

- Sleepwear such as nightwear, slippers and dressing gown
- Toiletries and other personal items such as tissues and soap
- Reading glasses
- X-Rays and scans relevant to your stay
- All medications and treatments you are currently taking
- Medicare Card, Pension Card and/or Veterans' Affairs Entitlement Card
- Private Health Insurance Fund Membership Card
- Worker's Compensation or Third Party details, if applicable.



Please note that Camden and Campbelltown Hospitals do not have facilities for laundering personal clothing. Please arrange this with family or friends prior to your arrival.

What not to bring:

- Large amounts of money, jewellery or other valuables
- Televisions or other large electrical equipment
- Alcohol and/or illegal drugs must not be brought on Hospital grounds.

While you are in Hospital

When you arrive

When you arrive at the Hospital, your nurse will collect information from you or your family to help us determine the most appropriate treatment during your stay. Your nurse can answer any questions you or your family may have, so don't hesitate to ask questions or tell us how you feel at any time. Your doctor will also let you know when you can expect to be discharged, so you can plan any ongoing care that may be required when you get home.



Please advise your nurse if you would like a specific person to discuss your condition with medical staff. Information is generally only given to your next-of-kin unless you advise otherwise. To help us provide the highest level of care to patients, please ask other relatives and friends to contact your next-of-kin or support person rather than approaching staff directly.

During your stay

During your stay, you may have regular meetings with a number of doctors, nurses and allied health staff such as physiotherapists, social workers, occupational therapists, speech pathologists, dieticians and pharmacists. Although meeting so many people can be confusing,

rest assured your health care team will work together to provide you with the best quality care possible.

Medications

We will provide you with all medications during your Hospital stay. If you have brought your own medication, please give them to a relative to take home after they have been reviewed by your doctor, or to the ward nurse for safe-keeping until you are discharged. It's very important that you don't take any medication while in Hospital without the knowledge of your doctor, including any alternative therapies, as this may affect your treatment and recovery.

Meals

The dietician assistant will visit you each morning to help you select your meal choices for the day from the Hospital menu. Find out more about meals at Camden and Campbelltown Hospitals.

Visitors

We recommend limiting your visitors to four at a time during your stay, for the comfort of yourself and other patients. We urge all visitors to wash their hands before and after their visit, to reduce the transfer of infections.

Photography and filming

For the comfort, safety and privacy of other patients, please ask staff before using personal cameras or recording devices within the Hospital.

Mail

Letters or cards to Hospital patients can be addressed as follows:

Patient's Name
Ward or Unit (where known)
Campbelltown Hospital
Therry Road
CAMPBELLTOWN NSW 2560

Meals

The Dietitians at Camden and Campbelltown Hospitals work closely with you to ensure your meals are enjoyable and healthy. If you require a special diet for medical, religious or cultural reasons, please discuss these requirements with the staff on your ward or the Dietician Assistant who delivers your menus.

When you receive your menu, please check that your name and bed number are correct and mark your selections by filling in the dotted circles completely with the pencil provided. If you arrive after lunchtime, your meals for the first day will be selected for you.

If you would like a smaller or larger serving of a meal, please advise the Dietitian Assistant delivering your menu. If you have difficulty opening packets or need assistance with meals, your Nurse will be happy to assist you.

Dietitians are also available to assist you with questions you may have about dietary requirements, nutrition or planning meals at home.

Approximate meal times

Breakfast: 7.15am – 7.55am

Lunch: 12.15pm – 12.55pm

Dinner: 5.30pm – 6.10pm

Visiting hours



We understand that you wish to visit family and friends during their Hospital stay, however we kindly ask that you consider the recovery of other patients and only visit during the following hours:

Morning visiting hours: 10.00am – 12.00pm

Rest period (no visitors allowed): 12.00pm – 2.00pm

Evening visiting hours: 2.00pm – 8.00pm

If you cannot visit during these times, please contact the patient's Nurse to discuss alternatives. Please note visiting times may vary in wards such as the Intensive Care Unit (ICU) and Coronary Care Unit). If you would like to check visiting hours before you arrive, you are welcome to contact us on 02 4634 3000.

To assist patient recovery, a limit of four visitors per patient at any one time is recommended and we urge all visitors to wash their hands before and after their visit, to reduce the transfer of infections.

Transport and parking

Campbelltown Hospital is a 20-25 minute walk from Macarthur Station and a 30-35 minute walk from Campbelltown Station. Camden Hospital is a 20-25 minute walk from the John Street bus stop. John Street is steep and may be difficult for people with limited mobility.

To plan your trip, call the Transport Infoline on 131500 or visit www.131500.com.au.

Trains

Trains to Macarthur Station run on the Airport and East Hills line, while trains to Campbelltown Station run on the South, Cumberland, East Hills and Inner West lines.

Buses to Campbelltown Hospital

The following bus services run between Campbelltown and Macarthur Stations, and Campbelltown Hospital: 870, 871, 872, 879, 886, 887 and 888. Most buses stop on Therry Road outside the hospital and generally operate every 15 minutes from Monday to Saturday and every 30 minutes on Sundays.

The following bus services run between Camden and Campbelltown, where you will need to transfer bus services to get to the Hospital: 890, 891, 893 and 895.

Buses to Camden Hospital

Bus service 895 and 896 operate between Campbelltown and Macarthur Stations, and Camden Hospital. Bus services 890 and 900 operate between Picton and Narellan, and Camden Hospital.



For timetables and further information on bus routes in the Macarthur region, visit Busways.

South West Community Transport

The Home and Community Care program provides Community Transport to frail aged, younger people with disabilities, carers and families. To make a booking, phone 1300 138 794 or visit South West Community Transport.

Parking

Parking and drop-off zones are available at both Camden and Campbelltown Hospitals. There is accessible parking for people displaying their current Mobility Parking Scheme permit.

Contact us



Camden Hospital

Menangle Road, Camden NSW 2570

PO Box 99
Camden NSW 2570

Phone: 02 4634 3000

Email: mhs.feedback@sswahs.nsw.gov.au



Campbelltown Hospital

Therry Road, Campbelltown NSW 2560

PO Box 149
Campbelltown NSW 2560

Phone: 02 4634 3000

Email: mhs.feedback@sswahs.nsw.gov.au